University Faculty Senate Spring Plenary

Chancellor's Update April 17, 2020











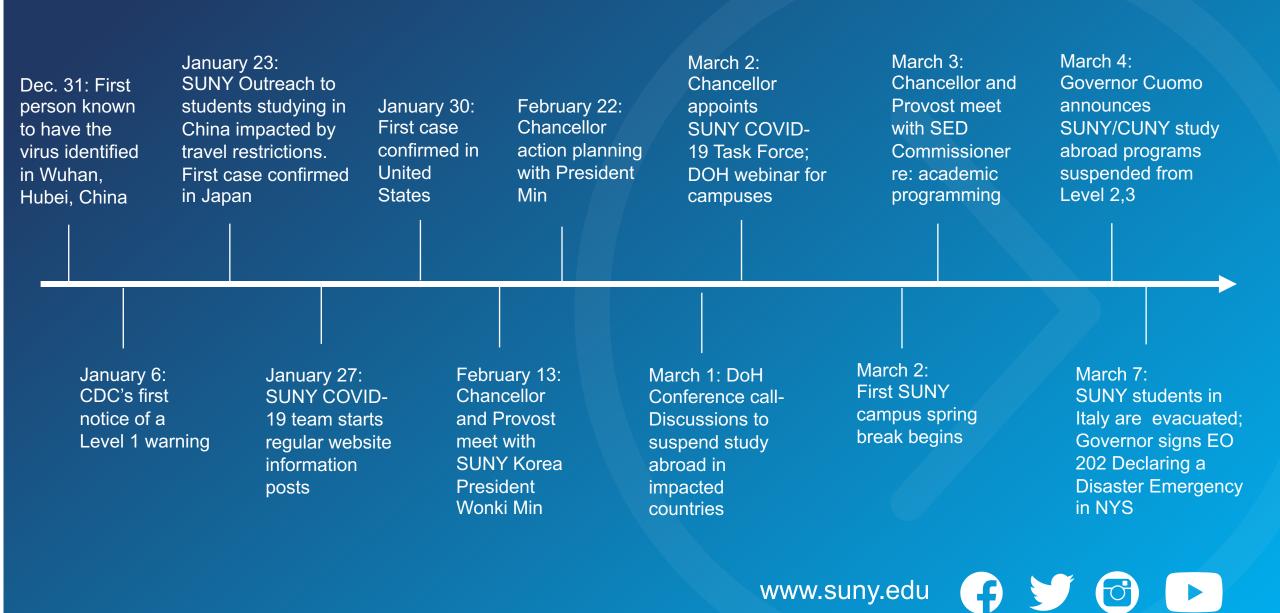


- **COVID-19** Response
- Budget Discussion
- Questions from the Faculty



COVID-19 Response

COVID-19 Timeline of Events



COVID-19 Timeline of Events

March 9: SUNY students in South Korea and Japan are evacuated March 10: Chancellor begins daily calls with all campus Presidents

March 11: First confirmed case on a SUNY campus March 12: Chief Academic Officers Academic Continuity webinar; HESC Financial Aid Webinar; Campus Business officers discussions

March 16: Spring Break begins for majority of stateoperated campuses (returning March 30) March 20: Governor Cuomo Signs NY on Pause; 100% Closure of Non-Essential Businesses Statewide

Week of March 9: Role-Alike Group Discussions - Online communities of practice; Enrollment; Registrars; Chief Academic Officers; Senior International Officers;

March 10: All SUNY Spring 2020 study abroad programs cancelled March 11:
Governor Cuomo
announces
SUNY and CUNY
to distance
learning model
for remainder of
Spring semester

March 13: Chancellor message to SUNY community March 16:
Governor Cuomo
announces expansion
of hospital capacity
and statewide
employee reductions
& school closings

March 17: NY halts the collection of medical and student debt owed to the state

www.suny.edu

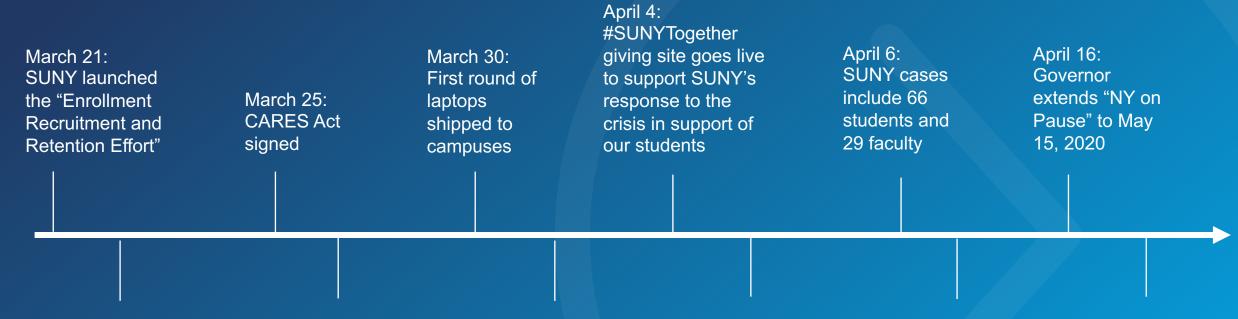








COVID-19 Timeline of Events



March 22: Stony Brook and Old Westbury accepted as temporary hospital space March 27: 7000 laptops ordered for SUNY students who need them April 3: State Enacted Budget signed; SUNY Budget Sprint Group formed April 5: Special CNN segment on SUNY Downstate's efforts as a COVID-19 only facility April 14: US Dept of Education announced the GEERF funding

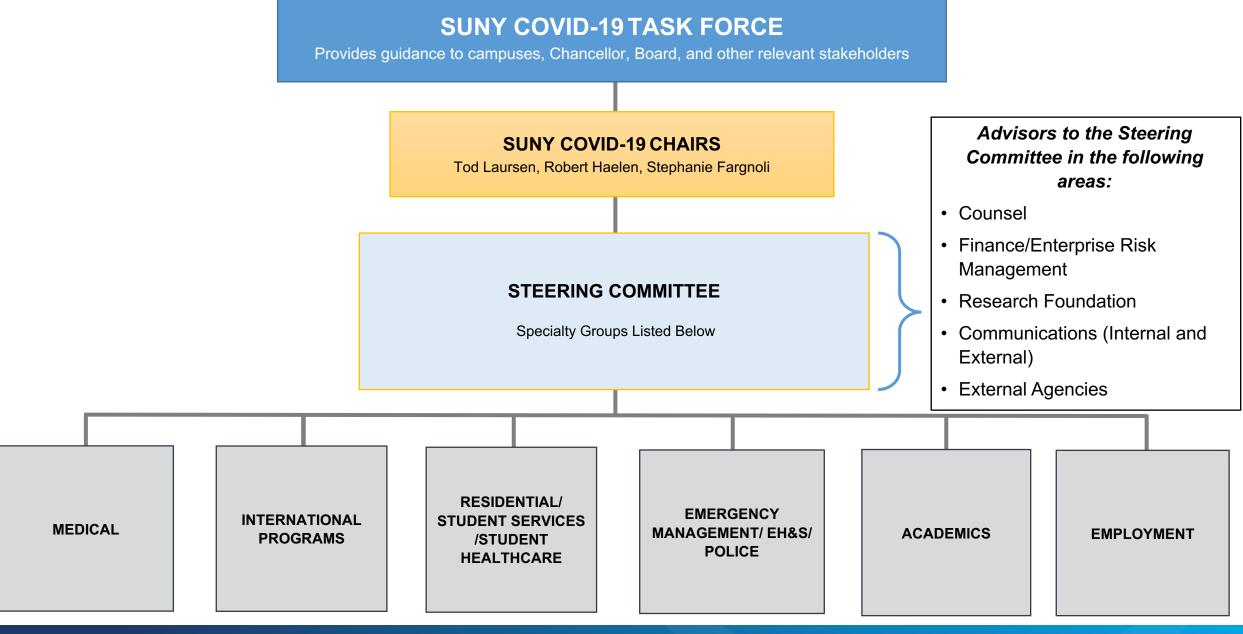
April 17: 29 campuses affected;164 faculty/staff and students tested positive





















Students in 51 countries over South America, Europe, Asia, Australia, Africa

Top 7 countries

Italy: 223

United Kingdom: 137

Spain: 118

Australia: 73

France: 57

South Korea: 53

Ireland: 46

Only 111 study abroad students out of 927 are still overseas. These students have elected to stay in place in host country. Working with all 927 students to establish academic continuity plans.











SUNY Online:

COVID-19 Support Services

- Website to aggregate resources and services
- Faculty drop-in hours to answer questions about teaching remotely
- Student drop-in hours to answer questions about learning remotely
- Remote teaching clinic webinars/training for faculty and staff
- Help Desk expansion Tier 1 and Tier 2 tech support for students and faculty
- Vendor coordination scaling infrastructure and tools/technologies
- Weekly communication/community engagement
- Data/Tracking/Reporting to monitor usage and assess ongoing need











SUNY Online:

COVID-19 Support Data (thru 4/14/20)

- Remote Teaching Clinic (launched 3/16)
 - **6361** registrations for about **36** different webinar topics, **1187** non-duplicated registrants for the RTC in general.
- Faculty Drop-in Hours (launched 3/13)
 - 450 faculty consultations from 34 campuses
- Student Drop-in Hours (launched 3/22)
 - **241** student consultations from 34 campuses
- Help Desk (available since 3/2)
 - **5276** tickets logged from **60** campuses
- Biggest issues are learning how to use Collaborate, course content creation, assignments, discussions, use of media, tests/surveys/polls, and third party apps.









Closing the Digital Divide

- Laptop loaner program: SUNY ordered 7,000 laptops and 1,800 Chromebooks
- Estimated need is ~15,000 devices
- Webcams, headsets, VPN limits
- Student and faculty Internet access
 - Broadband and cellular limitations throughout NYS
 - EduRoam PO processing; ClOs working on campus configurations

















#SUNYTOGETHER https://www.suny.edu/sunytogether/#content







Thank you for your efforts to continue academic operations during this very challenging time!









